



CASE STUDY

Unica: Project Sun Valley

Technology as the foundation for the modern digital workspace

A collaborative journey toward a secure, reliable, and future-ready digital workplace

Customer snapshot

Unica is one of the largest technical service providers in the Netherlands, employing about 4,400 people across more than 40 locations. The company designs, builds, manages, and maintains technical installations and digital infrastructure for buildings, IT/OT and industrial environments, and combines craftsmanship with the latest technologies to realize their clients' ambitions. Its services span building services engineering, energy and sustainability solutions, industrial automation, fire safety, security, and IT infrastructure and consultancy. Unica serves a wide range of sectors—including healthcare, education, government, industry, and data centers—and focuses strongly on innovation, smart buildings, and the energy transition.

As part of a comprehensive IT program, the Unica Group launched the Sun Valley project to upgrade its environment to Windows 11, implement a new security baseline, remove local administrator privileges, and deploy applications through Recast Application Workspace. These initiatives strengthened security, streamlined management, and provided users with a modern and reliable digital workspace.

Customer challenge

The Unica Group is known for its entrepreneurial spirit and continuous growth. Over time, multiple acquisitions had resulted in a highly diverse application landscape, with systems and applications co-existing across the organization.

While this diversity reflected Unica's growth, it also introduced complexity. Application installation and updates were often handled locally, without central coordination or a structured update cycle. As a result, this approach no longer aligned with Unica's increasingly strict security requirements and created potential risks across thousands of workspaces.

Unica needed a way to regain control—without limiting flexibility for users.

The vision

With **Project Sun Valley**, Unica set out to redesign its digital workspace foundation. The goal was clear:

- Strengthen security and compliance
- Simplify application management
- Improve reliability and user experience
- Create a scalable model for growth

Sun Valley was not just a technical upgrade—it was a strategic initiative to future-proof the digital workspace.





The solution: Recast Application Workspace

Unica designed and implemented a modern, secure workspace based on **Recast Application Workspace**.

The first step was rationalizing the application landscape. By removing unnecessary complexity and standardizing applications, Unica created a more transparent and manageable environment.

With **Application Workspace**, Unica introduced a user-friendly platform that allows employees to install and update applications independently, while IT retains full control over security, policies, and lifecycle management.

This balance between autonomy and governance enables Unica to respond quickly to changing business needs without compromising stability or security.

Results at scale

The impact of Project Sun Valley speaks for itself:

- **4,000 digital workspaces** renewed and secured
- **49 locations** across the Netherlands
- Up to **200 workspaces** deployed per day
- Centralized application delivery via the Unica Application Library with **300 standard and custom applications**
- Significant reduction in manual and repetitive IT tasks

By using Application Workspace and its satellite capabilities, applications are now centrally managed, updated, and distributed from a single platform, dramatically increasing efficiency and consistency across the organization.

Every employee benefits from a fast, stable, and future-ready digital workspace.

“Managing thousands of workspaces across dozens of locations requires simplicity and reliability. Application Workspace enabled us to industrialize application delivery, reduce manual effort, and deliver a consistent experience for every user, day after day.”

— Marcel Joosten, Unitmanager Modern Work, Unica ICT Solutions





Partnership & learnings

As a new **Recast partner**, Unica gained valuable insights throughout the project. The complexity of Sun Valley required close collaboration, flexibility, and continuous knowledge sharing.

Unica highlights the expertise and hands-on support Recast provided throughout the journey. This partnership enabled faster problem-solving, more mature processes, and the creation of a solid baseline for future innovation.

The lessons learned during Sun Valley now form the foundation for Unica's next-generation workspace services.

Looking ahead

Project Sun Valley demonstrates what is possible when vision, technology, and partnership come together.

By combining innovation, security, and usability, Unica and Recast turned a complex challenge into a scalable success story. And this is just the beginning.

Together, we are building the foundation for the digital workspace of tomorrow.

Learn more about Recast Software
www.recastsoftware.com

